

COVID 19 - ACTION PLAN

TOURING CARAVANS

Park Layout

We now have 9 pitches [including 7 with EHU, 1 Hard Standing with EHU and 1 Non Hook-Up]. This allows greater distancing and flexibility between Caravan Units when the CL maximum of 5 Units are on site.

Car Park.

When Parking please observe the Government Physical Distancing Rules. Please park considerately alongside your Caravan.

Play Area

The Play Area equipment is well spaced out and will allow Physical Distancing of Family Groups. We ask each Family Group to use the same item together and to wait until another item is free before using it. Each person should follow the Government Hand Washing routine after using the Play Area equipment.

Pitch Booking

To minimise the exchange of money we ask for payment before arrival and at the time of booking whenever possible.

Payment details are on the website.

We will e-mail our Bank or PayPal Details at the time of booking for online money transfer.

Where prior payment has not been possible we will ask you to place your **exact** payment in a container at the front door of the house. No change will be given. Cheques cannot be accepted.

ILLNESS

Hopefully no-one will need to follow these requirements but:

If you or any of your party show any of the defined symptoms of COVID 19 before travelling to us then you/ they MUST self isolate and you MUST NOT travel to us.

When you are here anyone in your party showing symptoms of coronavirus (fever and/or new dry cough etc.) then the whole party MUST return home and self-isolate in accordance with current government guidance. Symptomatic and diagnosed caravan occupants MUST return home and completely self isolate.

Arrival

You are asked to download/print off the Information Leaflets on the website prior to arrival. We will no longer be issuing these from the house.

If you have not had a prior pitch allocation would you please call at the house after pulling onto the CL. Please observe the Physical Distance Rule at the front door.

DO NOT PITCH UP if you do not have a pitch number allocated.

Services

Each EHU Pitch has twin water outlets and a TV co-ax socket. Please observe Physical Distance Rules at the EHU supply point. You are asked to clean the water tap and TV socket after each use.

Dustbins and Recycling containers are available for your use above pitch 7.

We have endeavoured to keep changes to a minimum whilst the COVID 19 VIRUS rules are in force. These new arrangements will allow us to operate the CL Site safely and create a relaxing and enjoyable atmosphere for your holiday.