

COVID 19 - ACTION PLAN

STATIC HOLIDAY CARAVANS.

Park Layout.

Our 4 Holiday Caravans are spaced generously apart and Car Parking is separated a short distance from the vicinity of all Caravans. Please look at the Gallery photos which illustrate this.

Car Park.

When Parking please observe the Government Physical Distancing Rules. Please park considerately.

Play Area

The Play Area equipment is well spaced out and will allow Physical Distancing of Family Groups. We ask each Family Group to use the same item together and to wait until another item is free before using it. Each person should follow the Government Hand Washing routine **before and after** using the Play Area equipment.

Holiday Booking.

Short Break Bookings - We ask for full payment at the time of booking.

Weekly Bookings - We ask for an initial deposit and then the full balance payment at least 4 weeks before arrival.

If you are able to offer flexibility of holiday start dates by 1 or 2 days this will help us to create an occupancy break for each Caravan.

Payment details are on the website. We will e-mail our Bank or PayPal Details at the time of booking.

Arrival

Please call at the House on arrival.

Please observe the Physical Distance Rule at the front door.

We will direct you to your Caravan and the Car Park.

Please follow the Government Hand Washing protocol when entering and before leaving the Caravan.

ILLNESS

Hopefully no-one will need to follow these requirements but:

If you or any of your party show any of the defined symptoms of COVID 19 before travelling to us then you/ they MUST self isolate and you MUST NOT travel to us.

When you are here anyone in your party showing symptoms of coronavirus (fever and/or new dry cough etc.) then the whole party MUST return home and self-isolate in accordance with current government guidance. Symptomatic and diagnosed caravan occupants MUST return home and completely self isolate.

Checkout

Please confirm on check out that no-one has been ill in the accommodation and that the accommodation has been left ventilated.

Minor Maintenance

Please note that it may not be possible to remedy minor issues with your Caravan immediately. Because of the limited space you may be asked to leave the Caravan temporarily or to remain in another room to allow access for work to be carried out. The person carrying out the work will be using appropriate protective equipment and will sanitise any items they touch.

Whenever possible such work will be carried out when you are away from the Caravan.

Caravan Cleaning

A suitable period will be allowed before sanitising/cleaning a Caravan after Guests have finished their holiday.

In order that we keep our prices affordable we do ask Guests to carry out a normal clean upon completion of their stay.

This should now include sanitising all Kitchen work surfaces and the Bathroom Facilities. Guests should bring their own cleaning materials including Hand Sanitiser. This procedure will mean that the Caravan is cleaned twice before the next occupancy.

Linen

Until further notice we **WILL NOT** be offering Linen Hire. Duvets and Pillows with protective Covers are supplied. Covers are changed and laundered after every occupancy. Guests should bring their own Sheets and Pillow Cases etc.

We have endeavoured to keep changes to a minimum whilst the COVID 19 VIRUS rules are in force.

These new arrangements will allow us to operate the Holiday Caravan Site safely and create a relaxing and enjoyable atmosphere for your holiday.